CINPAA | INTERNATIONAL COOPERATIVE FOR TRAINING & CONSULTING

سينبا | التعاونية الدولية للتدريب والاستشارات



Training programme:

Integrated Crisis Management and Humanitarian Response

Delivered in several cities and dates

OUR INTERNATIONAL PARTNERS:

ISDE Law Business School High Performance Education

Higher Institute of Law and Business (ISDE)

Professional Development Institute

Professional Development Institute

Universidad Camilo José Cela

Camilo José Cela University

SEK EDUCATION GROUP

ISO 29993:2017 Learning services for non-formal education and training

ISO 9001:2015

Integrated Crisis Management and Humanitarian Response

About the programme:

A practical programme that develops the ability of organisations and teams to manage crises and connect preparedness, response, and coordination within an integrated operational system.

Objectives:

Developing participants' skills, knowledge, values and professional approaches in:

a. Improve organisational preparedness for crises.
b. Develop response and coordination mechanisms.
c. Strengthen continuity of operations during crises.
d. Support operational decisions under pressure.
e. Test the links between response plans and operational continuity through a crisis scenario.

Target audience:

a. Humanitarian operations managers
b. Emergency response team members
c. Programme managers coordinating response

Daily programme:

• Day 1: The crisis management cycle

a. Prevention, preparedness, response and recovery as one connected cycle
b. Managing transitions between crisis phases without losing control
c. Organisational preparedness: plans, structures and trained people
d. Lessons from past crises that shape current preparedness planning
e. Case study: tracing the phases of a humanitarian crisis and its transition points
f. Day output: crisis cycle map for the participant organisation

• Day 2: Situation and priority analysis

a. Collecting and verifying situation data from multiple field sources
b. Identifying the most urgent needs and the populations most affected
c. Rapid needs assessment methods suitable for the first days of a crisis
d. Presenting situation analysis to support operational decisions
e. Workshop: rapid situation analysis from a set of mixed field reports
f. Day output: prioritised needs summary with data sources

• Day 3: Integrated humanitarian response

a. Connecting response sectors such as shelter, health, water and food
b. Avoiding operational gaps and duplication between response teams
c. Designing response and coordination mechanisms that work across sectors
d. Linking response plans to the operational capacity actually available
e. Workshop: designing an integrated response plan across four sectors
f. Day output: integrated response plan with sector links

• Day 4: Organisational coordination during crises

a. Joint coordination arrangements between agencies and authorities

b. Situation reporting cycles: frequency, format and responsibilities

c. Coordination meetings that produce decisions rather than updates

d. Supporting operational decisions under pressure with timely reporting

e. Workshop: running a simulated coordination meeting and issuing a situation report

f. Day output: situation report template and meeting decision log

• Day 5: Continuity of operations and follow-up

a. Minimum critical service levels to maintain during a crisis

b. Recovery indicators that show when services are back to normal

c. Testing the links between response plans and operational continuity

d. Lessons review and updating plans after the crisis has passed

e. Case study: crisis scenario testing response plans against continuity of services

f. Day output: continuity and recovery indicator set

Training methods and certificates:

Our programmes are built on modern pedagogy that combines theoretical knowledge with practical application, in line with participants' needs and the demands of the workplace. Methods include:

- **Interactive workshops:** analysis of real data and group discussions that strengthen practical understanding.
- **Case studies:** examples from international organisations that highlight real successes and challenges.
- **Realistic simulations:** participants train through professional scenarios that mirror real situations requiring decisions and situation management.
- **Advanced tools and technologies:** hands-on practice with up-to-date training software and tools suited to each field.

Certificates:

On successful completion, participants receive a certificate issued by CINPAA, a training institute officially registered in the European Union, Spain and the United Kingdom.

CINPAA - Cooperative International for Training and Consulting

Our programmes are delivered within academic and professional partnerships, cooperation agreements and memoranda of understanding with a number of academic and professional institutions, including:

- **Camilo José Cela University - Spain**
- **ISDE - Law & Business School - International**
- **Professional Development Institute - United Kingdom**

These partnerships aim to exchange expertise, develop training content and raise programme quality in line with international best practice.

Kind regards,
International Programmes Department
"CINPAA" INTERNATIONAL COOPERATIVE FOR TRAINING & CONSULTING

Course details and registration

Course Details | Registration

Programme	**Integrated Crisis Management and Humanitarian Response**	Course Title
Language	**English**	Course Language
Duration	**5 days**	Duration
Venue	**Several cities and dates – see the table below**	Venue
Financial offer	**Sent separately, according to the number of participants and the delivery conditions.**	Financial Offer

Registration and confirmation:

To register, please use one of the following:

a. Complete the programme request form on our website.

b. Or send an email from your training department.

c. Or a nomination letter from your organisation.

Send your confirmation by:

Email	info@cinpaa.org
WhatsApp	+34 635 867 686

Our team is ready to advise on accommodation and logistics before and during your stay.

Planned programme dates:

City	Dates
London, United Kingdom	14 - 18 Dec 2026
London, United Kingdom	15 - 19 Mar 2027
Cairo, Egypt	07 - 11 Jun 2027
Madrid, Spain	06 - 10 Sep 2027
Barcelona, Spain	06 - 10 Dec 2027

The programme can be delivered in other cities and on other dates to suit your organisation, at the length you need. The cities are listed on the last page.

سينبا التعاونية الدولية للتدريب والاستشارات | CINPAA – International Cooperative for Training & Consulting

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Scan to save our contact

Cities where we deliver our programmes:

This programme can be delivered in any of the following cities, and elsewhere on request.

Albania Tirana, Saranda	**Australia** Sydney	**Austria** Vienna, Hallstatt, Salzburg / Zell am See	**Azerbaijan** Baku
Bahrain Manama	**Belgium** Brussels, Bruges	**Bosnia and Herzegovina** Sarajevo	**Canada** Toronto, Montreal
China Hong Kong, Shanghai, Beijing, Guangzhou	**Croatia** Dubrovnik	**Cyprus** Nicosia, Limassol, Larnaca	**Czech Republic** Prague
Egypt Cairo, Sharm El Sheikh, Alexandria, Hurghada	**France** Paris	**Georgia** Tbilisi, Batumi	**Germany** Munich, Berlin, Düsseldorf, Frankfurt
Greece Athens, Rhodes	**Hungary** Budapest	**Indonesia** Bali, Jakarta	**Ireland** Dublin
Italy Rome, Florence, Milan, Venice, Como	**Japan** Tokyo	**Jordan** Amman, Aqaba	**Kuwait** Kuwait City
Malaysia Kuala Lumpur	**Maldives** Maldives	**Mauritius** Mauritius	**Montenegro** Budva, Kotor
Morocco Casablanca, Marrakech, Tangier, Rabat	**Netherlands** Amsterdam	**Oman** Muscat, Salalah	**Philippines** Manila
Poland Krakow, Warsaw	**Portugal** Lisbon, Porto	**Qatar** Doha	**Russia** Moscow
Saudi Arabia Riyadh, Jeddah, Dammam	**Serbia** Belgrade	**Slovenia** Ljubljana	**South Korea** Seoul
Spain Madrid, Barcelona, Valencia, Alicante, Benidorm, Malaga / Marbella, San Sebastian, Granada, Cordoba, Canary Islands, Seville, Bilbao	**Switzerland** Geneva, Luzern, Zurich, Interlaken, Zermatt, Lugano	**Thailand** Bangkok, Phuket	**Tunisia** Tunis
Turkey Istanbul, Antalya, Trabzon, Bursa, Izmir, Bodrum, Antakya (Hatay)	**United Arab Emirates** Dubai, Abu Dhabi	**United Kingdom** London, Edinburgh, Manchester, Birmingham	**United States** Miami, New York, Los Angeles, Washington